## Tenant's Voice Taster Session Discussion Topics

## 1. What are the key issues facing our communities?

- o How should the council prioritise these issues?
- o How should the council resolve conflicting demands?
- o How are these issues likely to change in the future?

## 2. Is the web-site, email, texts and social media the future of communication for the Council?

- What are the pros and cons of communicating with tenants through digital media?
- Should the council phase out traditional communication methods and rely entirely on social media?
- Should the council charge tenants who want to receive paper correspondence?

## 3. Should certain groups of people be denied access to council housing in order to help reduced the waiting list?

- O What are the pros and cons of such a restriction?
- o How might such restrictions impact upon the council?
- What other options are there to reduce the waiting list?